

## FGD Questions Volunteers

- Introduce the evaluation and assessment team members.
- Explain briefly about the purpose of the evaluation and assessment.
- Inform about audio recording and confidentiality.
- Start by asking participants to share their experience as volunteers with SLRCS (e.g. year of service, roles and responsibilities)

### **General Response and Impact**

- 1) How would you describe the overall effectiveness of the branch's response to the economic crisis and related emergencies in your area?
- 2) What were the most significant impacts of the emergency response on the communities you serve, both positive and negative?

### **Relevance and Appropriateness**

- 3) In what ways did the emergency response programs meet the actual needs of the affected communities, especially in estate and dual emergency contexts?
- 4) How were the voices and priorities of different community groups, including vulnerable populations, integrated into the response planning and execution?

### **Efficiency and Resource Utilization**

- 5) Reflecting on the response, how efficiently were resources, including human, financial, and material, utilized in addressing the emergency needs?
- 6) Can you share examples of any innovations or adaptations made to improve resource utilization during the crisis?

### **Coordination and Partnership**

- 7) How effectively did the branch coordinate with other stakeholders, including government agencies, NGOs, and community organizations, during the emergency response?
- 8) What were the main challenges in coordination, and how were they addressed?

### **Learning and Adaptation**

- 9) What lessons have been learned from responding to the economic crisis and how have these influenced changes or improvements in emergency response strategies?
- 10) How have the experiences from this emergency informed the branches and your community's preparedness for future crises, particularly in handling dual emergencies or operating in estate areas?

### **Triple Nexus Approach**

## **ANNEX VII**

- 11) Reflecting on the emergency response, can you identify any unintended outcomes or synergies that contributed to the development or peacebuilding efforts in the affected communities?
- 12) How did the humanitarian actions undertaken during the emergency potentially pave the way for longer-term development or peacebuilding initiatives?

### **Specific Program Evaluation**

- 13) Focusing on specific programs like Conditional Cash Grants, School Feeding, Sanitary Napkins, etc., what were the observed outcomes, and how did they address the immediate and longer-term needs of the affected populations?
- 14) For programs targeting dual emergencies and estate areas, what unique strategies were employed, and how effective were they in meeting the specific needs of these contexts?
- 15) What has been the feedback from the communities regarding the Nutrition Packs, and how has it influenced ongoing nutrition support strategies?

### **Volunteer Experience and Support**

- 16) As a volunteer, how supported did you feel during the emergency response in terms of guidance, training, resources, and psychological support?
- 17) What can be improved in the volunteer management and support system to enhance the effectiveness of emergency responses in the future?